

FLOOD RECOVERY - HELP US HELP YOU

TO better help Ipswich residents, council is collecting information about how the flood has affected residents and the services you still need. Please take a moment to fill out this form and return to council at the Customer Call Centre in the Ipswich Mall, mail it to PO Box 191 Ipswich Qld 4305, or drop it at your local councillor's office, as soon as possible.

Flooded property address...

Name
 Contact number
 Street
 Suburb
 Email

Current address..(if different from above)

Name
 Contact number
 Street
 Suburb
 Email

Damage caused...

Where did the water level reach?

- Below the floorboards, under liveable areas
- 1m depth in liveable areas
- 2m depth in liveable areas
- Over the roof

Insurance...

Do you have building insurance? Yes No

Were you covered for flood? Yes No

Do you feel you have been treated fairly by insurance companies? Yes No

Name of insurer.....

More details

Do you have contents insurance? Yes No

Were you covered for flood? Yes No

Do you feel you have been treated fairly by insurance companies? Yes No

Name of insurer

More details

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Help needed...

Council has received numerous offers from volunteers to help clean up and rebuild, as well as donations of household items. With such a large number of people offering goods, services and discounts, it's important to know what is needed and where so we can connect offers with residents.

CLEANING

- Gerni
 - Manpower
 -
 -
- When needed

REBUILDING ASSISTANCE (subject to availability)

- Electrician
 - Plumber
 - Builder
 - Plasterer
 - Tiler
 - Gas fitter
 - Other tradesperson
 -
 -
- When needed

HOUSEHOLD ITEMS

- Small appliances (kettles, toasters etc).....
 -
 - Fridge
 - Washing machine
 -
 -
- When needed

CLOTHING

-
 -
 -
- When needed

INFORMATION YOU WOULD LIKE US TO KNOW

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THANK YOU

Ipswich City Council is collecting your personal information so that we can collate data on flood damage and co-ordinate donations and services. We will not disclose your personal information outside of Council unless we are required by law or you have given your consent. However, in order to perform the above functions, we may need to disclose your personal information to third party charity organisations and volunteers offering their help and services. By completing and signing this form and returning it to Council, we will consider that you have given us your consent to manage your personal information in the manner described in Council's Privacy Statement, Personal Information Digest and this collection notice.

Are you happy to have someone contact you to discuss your situation? Yes No Signed